

Older Adult Services Advisory Council

May 10, 2023

Last meeting: April 12, 2023

3:30 – 5:00 pm

311 E. Alcott St.

Conference Room 361

Kalamazoo, MI

To learn more about the Area Agency on Aging 3A, visit our website

www.kalcounty.com/AAA

www.kalcounty.com/SeniorMillage

This meeting is subject to the Michigan Open Meetings Act.

Minutes from this meeting are posted for public review at www.kalcounty.com/hcs/aaa



HEALTH & COMMUNITY SERVICES DEPARTMENT



HEALTH & COMMUNITY SERVICES DEPARTMENT

2023 Members

Kelly Quardokus

Q Elderlaw, Council Member, Chair

Tim Charron

Council Member, Vice-Chair

Kimberly Middleton

Council Member

Abby Finn

Council Member

Stan Runyon

Council Member

ReElla Burrell

Council Member

Richard Kline

Council Member

Dr. Margaret Hale-Smith

Council Member

Dr. Ruth Bates-Hill

Council Member

Ann Brissette

Council Member

Dr. Angela Groves

Council Member

Doreen Gardner

Council Member

Wendy Mazer

Commissioner, Council Member

John Gisler

Commissioner, Alternate Council Member



Agenda 5/8/2023

Old Business:

Approval of March Meeting Minutes | 3:30 – 3:35

New Business:

Member Time

Senior Millage Discussions & Advise | 3:35 – 4:00

Programmatic Update

MSAC Report | 4:00 – 4:10

Spending Balance Summary | 4:10 – 4:25

Program Updates | 4:25 – 4:45

Public Comment Time | 4:45 – 4:55

Action Tracker | 4:55 – 5:00

Closing | 5:00



HEALTH & COMMUNITY SERVICES DEPARTMENT

Old Business | 3:30 – 3:35

Approval of April 2023 Meeting Minutes



HEALTH & COMMUNITY SERVICES DEPARTMENT

Member Time | 3:35 – 4:00

Introductions

- New Member: Doreen Gardner



HEALTH & COMMUNITY SERVICES DEPARTMENT

Member Time | 3:35 – 4:00

Discussion & Advise: Calhoun County Senior Millage Highlights & Comparison

- Kelly Q.

Group: Admin/Funding/Policies	Group: “Grant” Projects
Kelly Q.	Tim C.
Abby F.	Kim M.
	Richard K.
	Stan R.



Programmatic Updates: MSAC | 4:00 – 4:10

2 Open MSAC positions for Kalamazoo County

Jenn Dubey, Operations Manager at Area Agencies on Aging Association of Michigan (4AM): jenn@4ami.org

More Information: <https://4ami.org/uploads/files/article/msac-one-pager.pdf>



HEALTH & COMMUNITY SERVICES DEPARTMENT

Programmatic Updates: MSAC | 4:00 – 4:10

Older Michiganians Day: 5/17/2023

- Limited in-person
 - AAA Representation
 - KCASI Representation
- Virtual Capacity
- Information & Advocacy Letters
 - <https://4ami.org/events>
 - jenn@4am.org

PLATFORM FOR LEGISLATIVE ACTION

SENIOR ACTION WEEK: MAY 15-19, 2023
OLDER MICHIGANIANS DAY: MAY 17, 2023

Support Family and Informal Caregivers

Family and Kinship caregivers provide essential care to older adults and loved ones. It is estimated that 23% of Michiganians provide unpaid, informal care and are the largest source of long-term services and supports in the country. With the continuing direct care workforce shortage, support for caregivers is even more important to assist older adults in their homes. Without continued family-provided help, the cost to Michigan's health and Long-Term Services and Supports systems will skyrocket.

ACTION: Urge policymakers to invest one time funding of \$16.8 million to develop and implement a Caregiver Resource Center model designed to identify, serve, and support caregivers.

ACTION: Support policies that provide family and informal caregivers with financial security and other resources.

Support and Strengthen the Direct Care Workforce

Direct care workers (DCW) are essential for older adults planning to age in place. In Michigan, an estimated 36,000 more direct care workers are needed to meet demand but due to low wages, a lack of professional development, and the absence of benefits, it is difficult to attract and retain these workers. There is currently no federal training standard to professionalize the direct care workforce.

ACTION: Support the DCW Wage and Training Workgroup's recommendation of a \$4 per hour DCW wage increase.

ACTION: Support the professionalization of the direct care worker network through training, creating opportunity for advancement, and increasing wages and benefits.

OLDER AMERICANS MONTH • MAY 2023 • AGING UNBOUND

Support & Strengthen the Long-Term Care Ombudsman Program

The Long-Term Care (LTC) Ombudsmen work with residents of licensed long-term care facilities such as nursing homes (NH), home for the aged (HFA), and adult foster care (AFC) homes with a goal of improving quality care for residents. A recent review of the ombudsman program found that to reach the recommended minimum staff-to-bed ratio of 1:2000, Michigan needs to add 33 more full-time ombudsmen. The funding formula used to distribute Ombudsman funding has also not been updated since 1987.

ACTION: Urge the Legislature to adequately staff Michigan's Long-Term Care Ombudsman Program by adding 33 new full-time positions at an estimated total cost of \$3 million.

ACTION: Urge the Commission on Services to the Aging to update the Ombudsman Funding Formula to distribute increased funds based on current demographic data.

Increase Access to Home and Community-Based Services

In Michigan, there are currently 7,270 seniors on waiting lists for essential non-Medicaid in-home services provided through Michigan's Administration for Community Living Supports (ACLS). ACLS funded services include home delivered meals, in-home personal care, homemaking, and respite care that delay or prevent the need for more costly long-term care interventions.

ACTION: Support the Silver Key Coalition's request for a \$9 million increase for ACLS in-home services and a \$1 million increase for home delivered meals in ACLS' FY 2024 budget.

Expand Access to MI Choice

Michigan ranks near the bottom in the proportion of taxpayer dollars spent by states to provide long-term care through home and community-based services (HCBS) versus institutional care. In Michigan during Fiscal Year 2019, only 37% of Long-term Services and Supports (LTSS) funding was allocated to HCBS while 63% went to institutional settings. The MI Choice Medicaid Waiver Program is an in-home service program that enables seniors and adults with a disability who meet eligibility requirements to receive LTSS in their home rather than a nursing facility.

ACTION: Urge MDHHS to raise the MI Choice reimbursement rates to keep up with inflation and the increased costs of providing care.

ACTION: Urge the legislature to bring equity between HCBS and institutional care by rebalancing state expenditures.

OLDER AMERICANS MONTH • MAY 2023 • AGING UNBOUND



HEALTH & COMMUNITY SERVICES DEPARTMENT

Financial Updates | 4:10 – 4:20

Older Americans Act Grants: March 2023

SBR reporting on Fiscal Year: October 2022 – September 2023

Target 50%

All Lines: 40.12 %

Contracted (blue): 33.54* %

Purchased “POS” (orange): 40.87 %

Planning:

- * ARP Title IIIC Grant **Added** to meal/nutrition related services (highlighted, red). COVID related grant, only available through end of FY 2024, non-recurring. Provider anticipates full utilization due to increased need/demand.
- Reorganization – increasing efficiency with current Positions, planning for future needs and goals of delivering more services to community. In process.
- Monitoring DCW availability, current wait in excess of 30 to 60 days. POS Spending Projected at 100% by end of FY.
- Fully staffed with OAA Grant funded staff – increasing enrollments and outreach initiatives: Ecumenical Senior Center new on-site outreach location.

AREA AGENCY ON AGING - GRANT SUMMARY SPENDING BALANCE REPORTS - MARCH 2023 Fiscal Year: October 2022 - September 2023

LINE ITEM	DESCRIPTION	ANNUAL BUDGET	YTD	REMAINING BALANCES	PERCENT USED
70500	Salaries	645,000	298,471.35	346,528.65	46.27%
71000	Fringes	235,502	119,131.28	116,370.72	50.59%
	TOTAL PERSONNEL	880,502	417,602.63	462,899.37	47.43%
90000	Printing & Binding	1,600	-	1,600.00	0.00%
95504	Postage	2,000	652.44	1,347.56	32.62%
95503	Copy Charges	6,000	6,084.82	(84.82)	101.41%
72800	Office Supplies	2,200	688.90	1,511.10	31.31%
95508	Association Dues	8,500	7,506.87	993.13	88.32%
80100	Contracted Services	1,000	-	1,000.00	0.00%
85001	Internal Comm & 850.00& 724.00	27,400	10,981.42	16,418.58	40.08%
86001	Travel	3,800	1,673.24	2,126.76	44.03%
83500	Medical Expense	100	41.00	59.00	41.00%
95502	Advertising	200	50.00	150.00	25.00%
94000	Building Rental	-	-	-	0.00%
950.76	Sr. Services - HIC (Title IIIB)	3,000	1,500.00	1,500.00	50.00%
950.83	Legal Aid (Title IIIB)	15,000	7,350.00	7,650.00	49.00%
950.86	Sr. Services - SCS (Title IIIB)	3,000	-	3,000.00	0.00%
950.93	Sr. Services - HDM	699,946	242,409.00	457,537.00	34.63%
950.94	Sr. Services - Cong.	383,784	148,205.00	235,579.00	38.62%
950.98	Senior Services - USDA	299,957	72,729.00	227,228.00	24.25%
951.86	POS - HDM	5,000	1,451.73	3,548.27	29.03%
951.76	Homemaking Services	148,500	75,381.50	73,118.50	50.76%
951.77	In Home Respite Services	236,800	92,974.32	143,825.68	39.26%
951.78	Personal Care Services	8,000	4,695.00	3,305.00	58.69%
951.79	Transportation Services	6,000	2,140.48	3,859.52	35.67%
951.81	Adult Day Care Services	38,600	6,223.50	32,376.50	16.12%
951.82	Assistive Devices - PERS	24,700	10,163.05	14,536.95	41.15%
951.83	Medication Management	8,000	2,642.50	5,357.50	33.03%
951.84	Kinship - South County	5,500	800.00	4,700.00	14.55%
951.85	Dementia ADC	10,000	2,782.50	7,217.50	27.83%
95556	Employee Training	1,700	333.00	1,367.00	19.59%
95500	Miscellaneous	100	-	100.00	0.00%
72704	Computer Related Expenses	6,800	4,761.75	2,038.25	70.03%
95576	Central Service Costs - Charged to Grant, Maximus	86,000	42,141.00	43,859.00	49.00%
95576	Central Service Costs - GF	122,109	57,893.67	64,215.33	47.41%
	TOTAL CENTRAL SERVICE COSTS	208,109	100,034.67	108,074.33	48.07%
	TOTAL OPERATING EXPENSES	2,165,296	804,255.69	1,361,040.31	37.14%
	TOTAL EXPENSES	3,045,798	1,221,858.32	1,823,939.68	40.12%
				TARGET %	50.00%



HEALTH & COMMUNITY SERVICES DEPARTMENT

Financial Updates | 4:10 – 4:20

Senior Millage: March 2023

SBR reporting period on Calendar Year: January 2023 – December 2023

Contracts reported on Fiscal Year: October 2022 – September 2023

Target **25%**

All Lines: **15.28%**¹

Staffing: **17.75%**

Provider (blue): **21.02%**

FB Services (dark blue): **0% *new* contracts starting**

Purchased “POS” (orange): **24.40%**

Planning:

- Priority: Hiring of Care Manager (1 Vacant Position); Increasing enrollments & services, pending new hire.
- Ongoing planning with Finance related to 2023 budget. Addressing historically conservative budget vs. revenue, and increasing needs of community. Projected increased in demand of POS services.
- ¹ Millage Budget adjusted to include “**Fund Balance**” Services, RFP 2022031 – added additional \$1,063,290 to operating budget for CY 2023.

LINE ITEM	DESCRIPTION	CURRENT BUDGET	YTD
70500	Salaries	682,700	115,923.98
71000	Fringes	250,700	49,731.35
	TOTAL PERSONNEL	933,400	165,655.33
90000	Printing & Binding	1,700	-
95504	Postage	1,200	77.88
95503	Copy Charges	3,200	1,300.51
72800	Office Supplies	4,400	388.33
72903	Consumable Supplies	-	-
95508	Association Dues	2,900	-
80100	Contracted Services	-	-
85001	Internal Communications & 850.00	24,900	5,634.71
86001	Travel	2,500	466.37
95502	Advertising	5,700	-
94000	Building Rental	-	-
95202	Provider - Guardian Finance - Guardianship	38,000	9,729.23
95203	Provider - Portage Senior Center - SCO	100,000	16,559.27
95204	Provider - Ecumenical - SCO	31,000	7,401.00
95205	Provider - South County - SCO	49,000	5,566.74
95207	Provider - Ecumenical - Transportation	10,000	1,555.50
95208	Provider - South County - Transportation	15,000	2,704.09
95210	Provider - Centrica Care Navigators - ADC	30,000	7,672.00
95211	Provider - WMU-CDS - ADC	120,000	26,943.00
95213	Provider - Sr Services - HDM	382,000	68,756.00
95214	Provider - Sr Services - Home Safety Repair	225,000	38,662.22
95217	Provider - Public Sector Consultants - Comm Needs Assess	55,000	33,000.00
95218	Provider - Portage Senior Center - HLP	57,200	15,221.23
95222	FB Provider - Sr Services - Comm Living Support	55,000	-
95223	FB Provider - Deaf Inc. - Hearing, Dental, & Vision Assistance	166,280	-
95224	FB Provider - Advanced Health Pharmacy - Comm Health & Wellness	63,100	-
95225	FB Provider - Lending Hands of MI - Comm Health & Wellness	15,000	-
95226	FB Provider - WMU-CDS - Comm Health & Wellness	100,000	-
95227	FB Provider - Senior Services - Comm Health & Wellness	4,200	-
95228	FB Provider - Ecumenical - Transportation	89,000	-
95229	FB Provider - Portage Senior Center - Transportation	423,610	-
95230	FB Provider - MRC Industries - Transportation	68,500	-
95232	FB Provider - Advanced Health Pharmacy - Prescription Assistance	78,600	-
95190	POS - HDM	15,000	3,806.61
95191	POS - Homemaking Services	250,000	57,189.60
95192	POS - In Home Respite Services	244,000	57,747.22
95193	POS - Personal Care Services	12,000	5,741.99
95194	POS - Transportation Services	8,000	1,613.81
95195	POS - Adult Day Care Services	38,000	7,842.75
95197	POS - Assistive Devices - PERS	20,000	7,492.40
95198	POS - Medication Management	10,000	2,450.00
95199	POS - Special Projects - Gap	1,000	420.00
95196	POS - Dementia ADC	2,000	2,090.00
95556	Employee Training	3,200	333.00
95500	Miscellaneous	100	-
72704	Computer Related Expenses	8,200	2,940.00
95576	Central Service Costs - Charged to Millage, Maximus	190,885	47,721.25
	TOTAL OPERATING EXPENSES	3,024,375	439,026.71
	TOTAL EXPENSES	3,957,775	604,682.04



HEALTH & COMMUNITY SERVICES DEPARTMENT

Programmatic Updates: Millage Services | 4:20 – 4:45

Fund Balance Services (RFP 2022031):

Service	Vendor	Amount
Community Living Support	Milestone Senior Services	\$55,000
Hearing Services	Deaf Inc.	\$166,280
Community Health & Wellness	Advanced Health Pharmacy	\$63,100
Community Health & Wellness	Lending Hands of MI	\$15,000
Community Health & Wellness	WMU CDS	\$100,000
Community Health & Wellness	Milestone Senior Services	\$4,200
Transportation	Ecumenical Senior Center	\$89,000
Transportation	Portage Zhang Senior Center	\$423,610
Transportation	MRC Industries	\$78,500
Prescription Assistance	Advanced Health Pharmacy	\$78,600
	Total	\$1,063,290

- “One Time” services – previous direction related to Fund Balance Utilization. Services non-recurring in nature.
- Completed RFP Process for 9 of 10 Contracts
- Funding available for Vendor utilization
- Funding through CY 2023 – Amendments in consideration
- AAA Staff reaching out to each organization for onboarding
 - Financial Q&A
 - Outreach Q&A
 - Reporting Q&A



HEALTH & COMMUNITY SERVICES DEPARTMENT

Programmatic Updates: Millage Services | 4:20 – 4:45

Fund Balance Services (RFP 2022031):

Service Category	Vendor	Description of Service and additional notes.
Community Living Support	Milestone Senior Services (269) 382-0515	Bedbug treatments and remediation. Established service in Calhoun County, funded by their Senior Millage.
Hearing Services	Deaf Inc. (616) 732-7358	Accessible hearing aides with minimal cost. \$75.00 co-pay – includes evaluation and fitting. Established service in Kent County, funded by their Senior Millage. New provider accessing Senior Millage funding.
Prescription Assistance	Advanced Health Pharmacy (269) 324-1100	Assistance in paying for prescription medications – up to \$500.00. Could cover cost of Insulin or individuals in “donut hole” gap coverage. New provider accessing Senior Millage funding.



HEALTH & COMMUNITY SERVICES DEPARTMENT

Programmatic Updates: Millage Services | 4:20 – 4:45

Fund Balance Services (RFP 2022031):

Service Category	Vendor	Description of Service and additional notes.
Transportation	Ecumenical Senior Center (269) 381-9750	Funding for purchase of transportation vehicle. Increases service accessibility and availability for organization and community.
Transportation	Portage Zhang Senior Center (269) 329-4555	Funding for purchase of 2 transportation vehicles. Increases service accessibility and availability for organization and community.
Transportation	MRC Industries (269) 343-0747	Funding for purchase of transportation vehicle. Increases service accessibility and availability for organization and community. New provider accessing Senior Millage Funding.



HEALTH & COMMUNITY SERVICES DEPARTMENT

Programmatic Updates: Millage Services | 4:20 – 4:45

Fund Balance Services (RFP 2022031):

Service Category	Vendor	Description of Service and additional notes.
Equipment for Community Health & Wellness	Advanced Health Pharmacy (269) 324-1100	Free medication dispenser machines available to consumers. Does not have to be a customer of Advanced Health Pharmacy. New provider accessing Senior Millage funding
Equipment for Community Health & Wellness	Lending Hands of MI (269) 567-4381	Rentals for Bariatric Wheelchairs. Historically, limited availability of this specific durable medical equipment (DME). New provider accessing Senior Millage funding.
Equipment for Community Health & Wellness	WMU Adult Day Services (269) 987-7412	Funding for outdoor exercise space at WMU – promoting safe outdoor walking and activity area to increase wellness and safety of participants.
Equipment for Community Health & Wellness	Milestone Senior Services (269) 382-0515	Funding for equipment for accessibility with home-visiting staff members: Digital tablets for reviewing information, resources, and signatures with homebound clients



HEALTH & COMMUNITY SERVICES DEPARTMENT

Programmatic Updates: Senior Expo | 4:20 – 4:45

KALAMAZOO SENIOR EXPO



The Kalamazoo County Senior Expo is back for 2023! Join the Area Agency on Aging and over 100 exhibitors on **October 3, 2023**, at the Kalamazoo County Expo Center
2900 Lake St, Kalamazoo, MI 49048

Learn about:

- **In-home services**
- **Long-term care options**
- **Community organizations**
- **Flu vaccine clinic**
- **Caregiver supports**



269.373.5173



www.kalcounty.com/seniorexpo

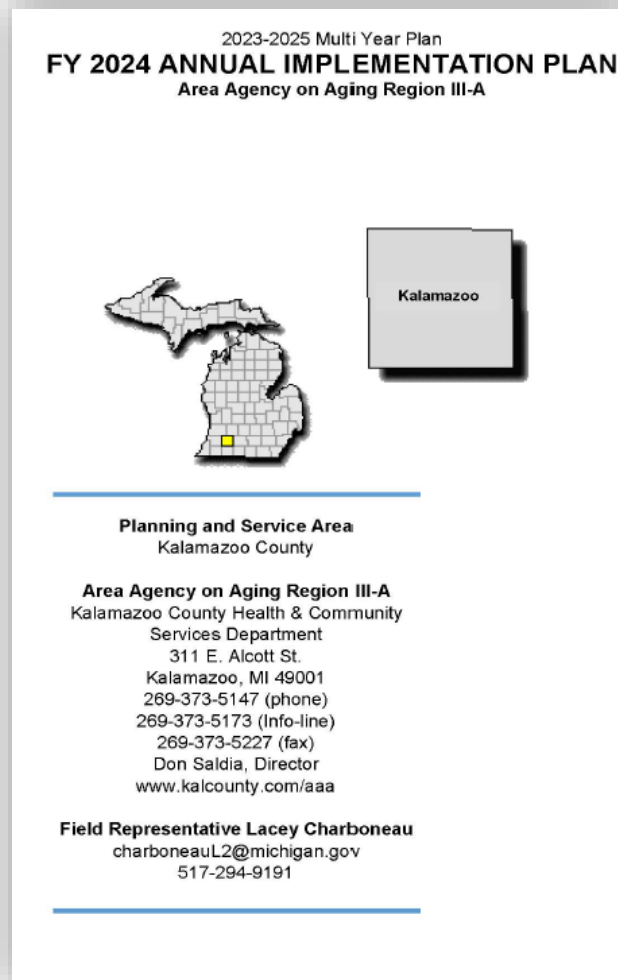


HEALTH & COMMUNITY SERVICES DEPARTMENT

Programmatic Updates: OAA AIP | 4:20 – 4:45

OAA 2023 – 2024 Annual Implementation Plan (AIP)

- **Overview:**
 - Update to Multiyear Plan: Program development and goals
- **View Online:**
 - <https://www.kalcounty.com/hcs/aaa/reports.html>
- **Public Presentation:**
 - **June 14, 2023**
 - Ecumenical Senior Center 3:30pm
 - OASAC Meeting
- **Available for Comment:**
 - drsald@kalcounty.com
 - cabail@kalcounty.com





HEALTH & COMMUNITY SERVICES DEPARTMENT

Public Comment Time | 4:45 – 4:55

[illegible][illegible]

Closing - 5:00pm

Next meeting: **June 14, 2023**

Ecumenical Senior Center

702 N Burdick St, Kalamazoo, MI 49007

Don Saldia

Division Manager

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Cassie Bailey

Quality Assurance & Compliance

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To learn more about the Area Agency on Aging 3A, visit our website

www.kalcounty.com/AAA

www.kalcounty.com/SeniorMillage



HEALTH & COMMUNITY SERVICES DEPARTMENT